



The FACTS

Exhibitor Move-In Dates & Times

Monday, March 26	2:00 PM - 6:00 PM
Tuesday, March 27	8:00 AM - 4:30 PM

Exhibition Dates & Times

Wednesday, March 28	10:30 AM - 5:00 PM
Thursday, March 29	10:30 AM - 4:00 PM

*Conference Sessions start in the rear of the exhibit hall at 9:15 AM both days. Therefore, attendees will be walking through the exhibit hall (aisles 500 & 600) starting at 8:30 AM.

Exhibitor Move-Out Dates & Times

Thursday, March 29	4:00 PM - 8:00 PM
Friday, March 30	8:00 AM - 10:00 AM

Location

Moscone Center West
800 Howard Street
San Francisco, CA 94103

Show Management-Contact Information

The following is a list of key contacts at Customer Engagement Technology World. Feel free to contact any one of us from show management should you have any questions or concerns.

<u>NAME</u>	<u>TITLE</u>	<u>TELEPHONE NUMBER</u>	<u>E-MAIL ADDRESS</u>
Lou Mancini	Operations	203-371-6322 ext 211	lou@jdevents.com
Melissa Harrington	Tradeshow Coordinator	203-371-6322 ext 212	melissa@jdevents.com
Liz Miller	Content Manager	203-371-6322 ext 203	liz@jdevents.com
Lawrence Dvorchik	General Manager/Sales	203-371-6322 ext 208	lawrence@jdevents.com
Mark Freed	Sales	203-371-6322 ext.210	mark@jdevents.com
Joelle Coretti	Marketing	203-371-6322 ext 209	joelle@jdevents.com
Dawn Jeffrey	Registration	203-371-6322 ext 206	dawn@jdevents.com
Rupa Patel	Edelman	214-520-3555	rupa.patel@edelman.com

Customer Engagement Technology World Show Colors

Aisle Carpet: Beige
Back Drape: Black/Red

Booth Provisions

You booth (10' x 10) includes

- 8' high back drape and 3' side rails in show colors
- A 7" x 44" identification sign
- Five (5) complimentary exhibit staff badges for each 10' x10' booth rented
- Miscellaneous non-booth specific articles per your contract

The exhibit hall is carpeted but exhibitors are asked to carpet the booth to cover any exposed electric or internet cables. Union labor may be required for installation and dismantle. Please read the UNION RULES & REGULATIONS section for clarification.

Shipping Information

Warehouse Shipping	Starting:	Monday, February 27
	Ending:	Monday, March 19*

Warehouse materials are accepted Monday through Friday from 8:00 AM – 3:30 PM.

Exhibiting Company Name/ Booth# _____

Customer Engagement Technology World 2012

C/O Freeman
245 S. Spruce Ave., Suite 100
S San Francisco, CA 94080

Show Site Shipping	March 26 th & 27 th
---------------------------	---

Shipments arriving before this date may be refused by the facility.

Exhibiting Company Name/ Booth# _____

Customer Engagement Technology World 2012

C/O Freeman
Moscone Center West
800 Howard Street
San Francisco, CA 94103

*Materials arriving after this date will be accepted but will incur an addition charge.