



ROGERS
WORLDWIDE

A Division of Rock-It Cargo USA, LLC

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www.rerogers.com

International Freight Forwarding & Customs

*"You Travel the world with your Business.
We make sure your Exhibit does too."*

CUSTOMER ENGAGEMENT
TECHNOLOGY WORLD

March 28-29, 2012
Moscone Center
San Francisco, CA

ROGERS WORLDWIDE will be providing customs brokerage and international freight forwarding services for the **Customer Engagement Technology World 2012**. We will supervise the entire shipping process, to include pick up of cargo at its origin, U.S. Customs clearance and re-export formalities after the show.

Quick Links:

- [Submit a Cost Estimate request](#)
- www.rerogers.com/tradeshow_calendar.asp - Shipping instructions
- [Commercial Invoice/Packing List](#)
- [Frequently asked questions about shipping to U.S. trade shows](#)
- [10 + 2 Filing Documents](#)

CONTACT US

[Rogers Worldwide Offices & Partners list](#)

Rogers Worldwide has offices and service partners throughout the world available to assist you. Click the above link to find contact information for your country.

Rogers Worldwide USA Main Office

Tel: 1-847-806-9200

Fax: 1-847-806-9204

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CARGO ARRIVAL DEADLINES

Advance Ocean Freight is to arrive by: **March 5, 2012** at the **San Francisco CFS**

Advance Air freight is to arrive by: **March 12, 2012** at the **San Francisco International Airport (SFO)**

Deadline for Ocean Freight arrival at show site is **March 12, 2012**

Deadline for Air freight arrival at Show Site is **March 19, 2012**

Your shipment should be consigned to:

Moscone Center
747 Howard Street
San Francisco, CA 94103
Show Name: Customer Engagement World 2012
Exhibitor name: _____ Booth#: _____
Notify on arrival: Rogers Worldwide - Tel (702) 642 3575 • Fax (648) 6968

DOCUMENTATION

For all shipments, we require three (3) copies of a [Commercial Invoice/Packing List](#) in **ENGLISH**.

Special requirements

- Specify the **Harmonized tariff code** for each item listed on your invoice. A complete list of these codes can be found at <http://www.usitc.gov/tata/hts/bychapter/index.htm> on the U.S. International Trade Commission website.
- **All solid wood packing material MUST comply with current U.S. Department of Agriculture/APHIS rules to enter the USA.** Please review these requirements at http://www.aphis.usda.gov/import_export/plants/plant_imports/wood_packaging_materials.shtml. WPM not in compliance will be returned to origin and fines may be assessed to the exhibitor.
- **Devices that emit radio frequency and/or radiation emissions** (such as televisions, personal computers, laser printers, monitors, CD & DVD players) require clearance through the Federal Communications Commission (FCC) and/or the U.S. Food & Drug Administration (FDA). For further information & to download the required forms, see the following websites: http://www.fda.gov/cdrh/radhth/eprc_imports_and_exports.html and <http://www.fcc.gov/>.

CASE MARKING

Each case/crate must be clearly marked as follows:

Exhibitor Name: _____
c/o **Customer Engagement World 2012**
Hall _____, Stand # _____
San Francisco, CA USA
Case # ___ of ___ (example: 1 of 10, 2 of 10, etc.)
Made in _____ (country of origin)

TERMS & CONDITIONS

Rogers Worldwide offers our services subject to our terms, conditions and limits of liability as indicated in our shipping instructions and written statement of terms and conditions which are available upon request.

We hope your participation in this event is a great success and we look forward to being of service to you.